

COVERAGE LEVELS

POWERCare COVERAGE INCLUDES ITEMS 1-5

IF THE COVERAGE IN THE CUSTOMER INFORMATION SECTION OF THIS VSC IS **POWERCARE**, THEN THE FOLLOWING SPECIFIC VEHICLE COMPONENTS (1-5) ARE COVERED IN THE EVENT OF A MECHANICAL BREAKDOWN OR FAILURE, SUBJECT TO TERMS, CONDITIONS AND EXCLUSIONS (SECTION "E. WHAT IS NOT COVERED") OF THIS VSC.

- ENGINE:** All internal, lubricated parts. Cylinder Block; Cylinder Head(s); Harmonic Balancer; Timing Chain, Timing Belt, Balance Shaft Belt, Gears, Pulleys, Guides and Tensioners; Oil Pump; Intake and Exhaust Manifold; Diesel Engine Vacuum Pump; Engine Mounts. The following parts are covered only if damaged by the **FAILURE** of an internal, lubricated part: Cylinder Barrels, Timing Chain Cover, Valve Covers, Oil Pan and Rotor Housing.
- TRANSMISSION/TRANSFER CASE:**
MANUAL TRANSMISSION/TRANSFER CASE: All internal, lubricated parts. Flywheel; Transmission Mounts; Clutch Master and Slave Cylinder. The following parts are covered only if damaged by the **FAILURE** of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

PLEASE NOTE: Some vehicle manufacturers require that the Timing Belt be changed at a specific interval. YOU must follow YOUR VEHICLE manufacturer's maintenance guidelines to avoid denial of a claim because of improper maintenance. See section "C. YOUR RESPONSIBILITIES" in this VSC for more details.

PRIMARYCare COVERAGE INCLUDES ITEMS 1-10

IF THE COVERAGE IN THE CUSTOMER INFORMATION SECTION OF THIS VSC IS **PRIMARYCARE**, THEN IN ADDITION TO ITEMS 1-5, THE FOLLOWING SPECIFIC VEHICLE COMPONENTS (6-10) ARE ALSO COVERED IN THE EVENT OF A MECHANICAL BREAKDOWN OR FAILURE, SUBJECT TO TERMS, CONDITIONS AND EXCLUSIONS (SECTION "E. WHAT IS NOT COVERED") OF THIS VSC.

- AIR CONDITIONING:** Condenser; Evaporator; Compressor; Accumulator; Receiver Dehydrator; Clutch; Pulley and Field Coil; Idler Pulley and Bearing; Expansion Valve; P.O.A. Valve; Orifice Tube.
- HEATING:** HVAC Blower Motor; Heater Control Switch; Heating Cables; Heater Core. Fluids required as part of a covered repair.
- FUEL SYSTEM:** Fuel Pump(s); Fuel Injectors; Fuel Injection Pump; Fuel Distributor; Fuel Tank; Metal Fuel Lines.
- COOLING SYSTEM:** Water Pump; Radiator; Fan, Viscous Drive, Clutch and Motor; Condenser Fan; Cooling Fan Thermal Switch; Thermostat.
- BRAKING SYSTEM:** ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly; Master Cylinder; Vacuum/Hydraulic Assist Booster; Wheel Cylinders; Disc Brake Caliper, Pistons and Seals; Proportioning Valve; Metal Hydraulic Lines and Fittings.

STATEDCare COVERAGE INCLUDES ITEMS 1-14

IF THE COVERAGE IN THE CUSTOMER INFORMATION SECTION OF THIS VSC IS **STATEDCARE**, THEN IN ADDITION TO THE COMPONENTS LISTED IN COMPONENT GROUPS 1-10, THE FOLLOWING SPECIFIC VEHICLE COMPONENTS (11-14) ARE ALSO COVERED IN THE EVENT OF A MECHANICAL BREAKDOWN OR FAILURE, SUBJECT TO TERMS, CONDITIONS AND EXCLUSIONS (SECTION "E. WHAT IS NOT COVERED") OF THIS VSC.

- SUSPENSION (FRONT/REAR):** Upper and Lower Control Arms, Control Arm Shaft and Bushings; Upper and Lower Ball Joints; King Pins and Bushings; Torsion Bars; Strut Bar and Bushings; Stabilizer Bar; Links and Bushings; Wheel Bearings; Hub Bearings; Knuckle; Spindle and Support. MacPherson Strut Housing not including Shock Absorber or Insert.
- STEERING:** All lubricated parts contained within the Steering Gear Box. Rack Assembly, Control Valve; Power Steering Pump; Power Cylinder Assembly; Pitman Arm; Idler Arm; Tie Rod Ends; Drag Link; Steering Column Shaft and Coupling.
- ELECTRICAL SYSTEM:** Alternator; Voltage Regulator; Distributor; Ignition Module; Coil; Engine Wiring Harness; Manually-Operated Switches; Wiper Motor(s); Starter Drive and Solenoid; Starter Motor; Ring Gear; Anti-Detonation Sensors; Factory Installed AM/FM Radio, Cassette Player, C.D. Player and Speakers.
- HIGH-TECH / CONVENIENCE GROUP:** Four-Wheel Steering Center Shaft and Couplings, Power Steering Unit, Control Unit, Control Valve, Speed Sensors and Oil Pump; Turbocharger, Intercooler, Wastegate, Wastegate Actuator/Controller; Supercharger, Pulley and Clutch; Computerized Timing and Mixture Control Unit and Sensors; Power Door Lock Switches and Actuators; Cruise Control Module, Servo, Engagement Switch; Power Window Motor and Regulators; Power Seat Motor; Power Antenna; Power Sun/Moon Roof Motor; Ignition Switches.

TOTALCare COVERAGE

IF THE COVERAGE IN THE CUSTOMER INFORMATION SECTION OF THIS VSC IS **TOTALCARE**, THEN THIS VSC COVERS ALL COMPONENTS AND PARTS IN THE EVENT OF A MECHANICAL BREAKDOWN OR FAILURE, SUBJECT TO TERMS, CONDITIONS AND EXCLUSIONS (SECTION "E. WHAT IS NOT COVERED") OF THIS VSC.

ADDITIONAL BENEFITS

DEDUCTIBLE DOES NOT APPLY TO ADDITIONAL BENEFITS

RENTAL CAR REIMBURSEMENT: If YOU must rent a car due to the **FAILURE** of a part covered by this VSC, YOU will be reimbursed for actual expenses incurred (excluding fuel, collision damage waiver and optional insurance charges) for substitute transportation up to the maximum daily rate as indicated in the Additional Benefits section on page one (1) of this VSC, for a maximum of six (6) days per occurrence. The number of days of rental reimbursement will be determined by the **FAILURE** and the reasonable time to repair that **FAILURE**, which may include parts delay. Reimbursement is only applicable when substitute transportation has been rented through a licensed rental agency. Rental Car Reimbursement is not subject to a **DEDUCTIBLE**. In addition, Rental Car Reimbursement will be made for all **FAILURES** covered by the manufacturer's warranty and not otherwise excluded by this VSC.

TOWING REIMBURSEMENT: If YOUR VEHICLE must be towed due to the **FAILURE** of a part covered by this VSC, YOU will be reimbursed for reasonable towing charges not to exceed \$65 per **BREAKDOWN**, unless YOU return to the **SELLING DEALER**, then YOU will be reimbursed for reasonable towing charges not to exceed \$100 per **BREAKDOWN**. Any reimbursement shall be for actual towing charges which exceed any payment that YOU receive from a manufacturer, insurance company or motor club. Reimbursement is only applicable when this VEHICLE has been towed by a licensed towing service. Towing is not subject to a **DEDUCTIBLE**. In addition, Towing reimbursement will be made for all **FAILURES** covered by the manufacturer's warranty and not otherwise excluded by this VSC.

TIRE AND WHEEL (Available on TOTALCare and STATEDCare): WE will pay by corporate credit card* for the cost to replace YOUR tires (original tires as supplied by the manufacturer and replacement tires of like kind and quality), for the length of this VSC,

*IF THE CORPORATE CREDIT CARD IS NOT AN ACCEPTED FORM OF PAYMENT, YOU WILL BE REIMBURSED.

if damaged from glass, metal punctures or other road hazard on a public roadway. WE will pay for the replacement of wheels (original wheels as supplied by the manufacturer and replacement wheels of like kind and quality) rendered unserviceable due to the road hazard damage of a tire covered under this VSC. Unserviceable means that the wheel is unable to seal with the tire, resulting in air loss. YOU must provide receipts. YOUR tire(s) must have at least 3/32" of tread depth at time of blow out or flat for this coverage to apply.

TRIP INTERRUPTION REIMBURSEMENT (Available on TOTALCare and STATEDCare): If a **BREAKDOWN** to a covered part, or if a **FAILURE** which is covered under a manufacturer's warranty and is not otherwise excluded by this VSC, disables YOUR VEHICLE and YOU are required to remain overnight more than 50 miles from YOUR mailing address while repairs are completed, WE will reimburse YOU up to \$300, not to exceed \$100 per day, for the first three (3) consecutive days, for costs incurred by YOU for meals and lodging between the date of **BREAKDOWN** and the date repairs are completed. YOU must provide US with valid lodging and meal receipts in order to be reimbursed.

TRANSFERABLE: YOU can transfer this coverage to another private owner of the VEHICLE, subject to terms, conditions and exclusions of this VSC. See section "K. TRANSFER OF THIS CONTRACT" for details.

RENEWABLE: YOU can purchase another VSC for the VEHICLE identified in the Customer Information section of this VSC prior to the expiration of the current VSC, subject to terms, conditions and exclusions of this VSC. See section "L. RENEWAL OF COVERAGE" for details.

FAILURE; BATTERY JUMP START; FUEL DELIVERY; FLAT TIRE SERVICE; LOCKOUT SERVICE. To request Roadside Assistance Benefits call 1-866-360-5831.

ROADSIDE ASSISTANCE

YOU will also receive Roadside Assistance Benefits, effective for a period equal to this VSC Period, at no additional cost to YOU. If this VSC is cancelled, then these benefits will be cancelled as well. YOUR Roadside Assistance Benefits include the following services: 24-HOUR TOLL-FREE EMERGENCY DISPATCH; EMERGENCY TOWING, EVEN IF REQUIRED FOR SOMETHING OTHER THAN A MECHANICAL BREAKDOWN OR

OPTIONAL BENEFITS COVERAGES AND DEDUCTIBLES

COMMERCIAL VEHICLE: "Commercial" must be identified in the Customer Information section of this VSC if YOUR VEHICLE is to be used for Commercial purposes, which includes but is not limited to VEHICLES used for commercial or government purposes, pick-up, and delivery service, company pool use, or business travel when the VEHICLE is used by more than one driver, deliveries, service or repair calls, route work, job site activities, construction, farming, ranching or hauling. Commercial Coverage does not include use of the VEHICLE for livery, snow plow, emergency, taxi or police usage.

SNOW PLOW COVERAGE: "Snow Plow" must be identified in the Customer Information section of this VSC if YOUR VEHICLE is to be used for NONCOMMERCIAL snow plowing, provided that YOUR VEHICLE is properly equipped for such use as required by the manufacturer. Please note, however, that the snow plow itself is not a covered part or component.

ZERO DEDUCTIBLE (ONLY AVAILABLE ON MAX MILES VEHICLE TERM): If YOU purchased the Zero DEDUCTIBLE Option, then YOUR DEDUCTIBLE is zero (\$0) for a covered repair.